



Feeding Potential

**Let's make lunch
the best part of
their day.**

Why Yay?

Thoughtful Menus

Your custom Lunch Calendar is curated by our team of experts, just for your school, every month.

Wholesome Choices

Meals are made fresh daily with real ingredients by local chefs and restaurants.

Food for Everyone

Customize your order, add an extra, or try the daily special — there's something for everyone.

How To Get Lunching



Head to your Lunch Calendar

In just a few clicks, you can set up lunches for the week, the month, or the entire school year.



Choose Your Meals

Order by noon Sunday, or join Yay Subscribe for personalized automatic menus.



Fresh Food, Served Daily

Our dedicated team works with your school to serve up lunch fresh and hot, every day



Sign up for your lunch account today!

Scan the QR code to get started

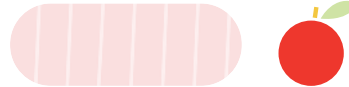
theyaycompany.com/get-started

THE **YAY** COMPANY



Frequently Asked Questions

→ For Parents



theyaycompany.com



Where can I see the menu?

Our team of kids' food experts created a Lunch Calendar custom for your school. Sign up now, and two weeks before your first day of service, we'll send you an email letting you know your menu is ready! Menus change every month, with a new special every day.

How do lunches get to school?

Our Lunch Coordinators will serve your lunchers' order at their school. They use insulated carriers and time the serving window within 15 minutes of the beginning of the lunch period, so hot lunches stay warm and cold lunches stay fresh!

When are menus updated?

Every month, our team works to curate your Lunch Calendar, featuring local chefs and restaurant partners. On the 20th, you'll get an email letting you know your menu is ready for the next month, and you can get ordering!

How does Yay Subscribe work?

Our expert menu team and tech team worked together to create a personalized quiz, so you and your luncher can tell us all of your preferences! We'll build you a custom meal plan, which you can set, edit and modify for the school year.

How do you handle food sensitivities?

Our menus are always peanut and shellfish-free, and you'll find a wide variety of gluten-free, dairy-free, egg-free, vegetarian and vegan options across our menus. However, at this time, we cannot guarantee that kitchens will be 100% free of allergens. For any specific allergy-related questions, please email us at info@theyaycompany.com.

What about sick days or other last-minute cancellations?

You can cancel an order by 9am the same day if you are absent due to illness. Please email us at info@theyaycompany.com.

Do I need to pack napkins or utensils?

No need! All lunches come with napkins + cutlery unless we've worked with your school on an alternative solution.

How do ordering + billing work?

Create a free account at theyaycompany.com and place orders online. We process payments at the end of each week after all deliveries have been made.

What happens on holidays or breaks?

We work to continuously sync our Lunch Calendar with your school's calendar so you won't be able to order on days off! Any scheduled selections will be canceled and you will be notified as needed.!

I forgot to order this week! What do I do?

If you're too late, not to worry — our Customer Experience team can place your order as late as 11am the day before, for just 50 cents. Email us at info@theyaycompany.com.

For all other questions, visit theyaycompany.com/faqs